

NCFE's response to the post recognition monitoring report: January 2011

NCFE is one of the UK's leading awarding organisations offering over 420 nationally accredited qualifications, from Entry Level up to and including Level 4 and comprising VRQs, NVQs, Functional Skills, Apprenticeships and Key Skills in a wide range of subject areas.

We welcome the opportunity to respond to the Ofqual report, which accurately reflects our continuous good performance as an awarding organisation. It's therefore a fair and accurate account of the findings from the post recognition monitoring visit.

This is our first monitoring activity relating to the Qualifications and Credit Framework since we gained QCF supplementary recognition. The experience was positive and informative and we gained a valuable insight into the qualifications regulators' interpretations and expectations of the QCF criteria. The monitoring team was supportive, professional, open and honest and we welcomed the opportunity to evidence how we've embedded the QCF principles to make sure our customers and learners continue to enjoy our high quality qualifications and exceptional level of service.

We've analysed and are addressing the feedback provided by Ofqual both during the monitoring visit and from the visit report. Our commitment to continuous improvement will result in these developments providing opportunities to further benefit our professional development, processes, systems, qualifications and service for the ultimate advantage of our customers and the learner.