



CACHE Response to the Ofqual Post Recognition Monitoring Report for QCF

The Ofqual monitoring activity was CACHE's first in relation to the Qualifications and Credit Framework (QCF) and took place approximately 5 months after we had successfully gained QCF Supplementary Recognition.

CACHE is the UK's only specialist Awarding Organisation for the Child and Adult Care sectors, with a portfolio of qualifications ranging from Entry to Level 5. CACHE is a registered charity.

CACHE found the Ofqual monitoring activity a very worthwhile experience. We welcomed the opportunity to share the positive and challenging aspects of QCF recognition, qualification development and implementation of systems with the knowledgeable monitoring team. We were particularly encouraged by the flexible, yet rigorous, approach that the monitoring team took to reviewing, questioning and accepting evidence provided to demonstrate our compliance.

The Ofqual report highlighted areas of good practice and we were delighted to see that efforts CACHE made to ensure we meet regulatory and learner needs had been identified. We were extremely pleased to receive no areas of non-compliance and four observations from Ofqual on how we could improve our approach. This reflects our commitment to a cross organisation approach to implementing the new framework.

CACHE staff will continue to incorporate the Ofqual observations within day to day activities and embed them in practice.

CACHE will build on this solid base to continue to meet regulatory requirements and further develop and deliver quality products and services to meet the evolving needs of our customers.