



CIPD response to QCA Audit Report

The Chartered Institute of Personnel and Development (CIPD) welcomes the positive comments in the post-accreditation monitoring report from the Regulatory Authorities. We appreciate in particular, the finding that the CIPD has effective and robust systems. We welcome the acknowledgement that the CIPD takes seriously its obligation to monitor and assess its activities. We also acknowledge fully the valid and reasonable conditions articulated in the report and will use these to invest further in our quality improvement agenda over the next year.

The CIPD offers its portfolio of qualifications through its national network of centres, of which there are in the region of 300. There is a core team responsible for quality assurance based in the CIPD headquarters in Wimbledon. We also have an extensive external verifier, moderator and examiner community who play a key role in assisting us in maintaining quality and standards at the local, regional and national level. To ensure we continue to deliver consistency and standardisation across our provision, over the next 12 months we will be undertaking a number of quality improvement measures. These will ensure that we continue to have the right balance of moderators across the regions in terms of the geographical spread of our centres. We are also reviewing all the special CIPD events and development days we currently provide for our centre staff and the external verifier, moderator and examiner communities to ensure they remain fit for purpose both now and for the foreseeable future. Feedback on these events to date has been positive.

CIPD is currently involved in an ambitious change agenda based on challenging strategic objectives. As part of our strategic agenda, we are revising and updating our Professional Standards to ensure they continue to be the benchmarks for those working in the field of people management and development. We are also considering the implications for how our qualifications portfolio should be positioned within the new Qualifications and Credit Framework (QCF) in 2010. We are developing a new qualifications strategy which will be launched at our Centres' Conference in June 2008. We plan to broaden our portfolio of qualifications to better meet the education/training needs for those working in the field of people management and development. As part of our qualifications strategy, we will be developing further and more coherent progression routes, enabling people to progress both laterally and vertically within our educational framework.