

**Active IQ**

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**Re: Active IQ Post-Accreditation Feedback**

Active IQ welcomed the post-accreditation monitoring visit from Ofqual, which took place at the latter part of 2009. Our evaluator was extremely efficient in terms of organizing mutually agreeable dates and requirements for the visit and we found the pre-monitoring meeting beneficial, particularly in respect of preparing pre-requested documentation for Ofqual.

The main systems and procedures visit took place over a two day period and was considerably stringent. Indeed, our systems and procedures were rigorously monitored and tested to ensure compliance with the regulatory requirements.

Our evaluator also visited a random selection of Active IQ approved centres and attended an External Verifier standardization training day, to further monitor our compliance. At all stages Active IQ were well informed of the "next steps" and we found our evaluator to be supportive and helpful, particularly as the visit came at a time when all Awarding Organizations were applying to Ofqual to gain Full Supplementary Recognition to operate with the QCF.

The evaluation report highlighted Active IQs good practice in terms of centre support and centre training, via our face to face and E-classroom training. Good practice was also recognised via our External Verification strategy, alongside the supporting documentation that is provided for our EVs.

Our qualification development systems were thoroughly monitored and the report shows clear adherence and good practice in this area. Overall, as the Executive Director of Active IQ I believe we have sound systems and procedures in place, that have been demonstrated throughout this audit .We welcome the feedback that has been given to us by Ofqual and believe that the audit has been an "enhancing" experience for the whole organization.

Active IQ has since conducted an entire review of its systems and procedures to further streamline processes in order to ensure maximum adherence to regulatory requirements for both the NQF and QCF provision.



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