

## Key Requirements at a glance according to AA Hotel Quality Standards

One Star	Two Star	Three Star	Four Star	Five Star
<ul style="list-style-type: none"> <li>• 100% bedrooms with ensuite or private facilities</li> <li>• Registered guests have access to hotel at all times</li> <li>• Dining room/restaurant serving a cooked breakfast 7 days a week</li> <li>• Staff available during the day and in the evening</li> <li>• Designated reception area</li> <li>• Hotel opened 7 days a week during operating season</li> </ul>	<p>In addition to all points for one star including:</p> <ul style="list-style-type: none"> <li>• Dining room/restaurant serving an evening meal at least 7 days a week</li> </ul>	<p>In addition to all points for two star including:</p> <ul style="list-style-type: none"> <li>• Provision of one room service of hot and cold snacks during daytime and evening</li> <li>• Room/restaurant serving an evening meal at least 7 days a week</li> <li>• Access to all parts of hotel, without use of a key</li> <li>• All bedrooms with ensuite facilities</li> </ul>	<p>In addition to all points for three star including:</p> <ul style="list-style-type: none"> <li>• Duty staff operating hotel 24 hours</li> <li>• 24-hour room service – including a cooked breakfast</li> <li>• Table service at breakfast</li> <li>• Offering guests luggage assistance</li> <li>• At least one restaurant opens to residents and non-residents for breakfast and dinner, 7days a week</li> <li>• Thermostatically controlled showers</li> <li>• 50% of bedrooms should contain a bath</li> </ul>	<p>In addition to all points for four star including:</p> <ul style="list-style-type: none"> <li>• Hotel in operation every day, every year</li> <li>• Valet parking</li> <li>• Escort to bedrooms</li> <li>• Table service in bars and lounges in hotel</li> <li>• 24-hour room service</li> <li>• Full afternoon tea available</li> <li>• All bedrooms with ensuite contain bath and thermostatically controlled shower</li> <li>• Additional facilities e.g. leisure, business centre, spa</li> <li>• Permanent luxury suites available</li> <li>• Public areas sufficient in size to ensure generous personal space</li> </ul>