



Rewarding Learning  
**ADVANCED SUBSIDIARY (AS)**  
 General Certificate of Education  
 2019

Centre Number

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Candidate Number

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# Health and Social Care

Assessment Unit AS 5  
*assessing*  
 Adult Service Users



**[SHC51]**  
**THURSDAY 30 MAY, MORNING**

**TIME**

2 hours.

**INSTRUCTIONS TO CANDIDATES**

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

Write your answers in the spaces provided in this question paper.

Answer **all three** questions.

**INFORMATION FOR CANDIDATES**

The total mark for this paper is 100.

Quality of written communication will be assessed in questions **2(c)**, **2(e)** and **3(d)**.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.

For Examiner's use only	
Question Number	Marks
1	
2	
3	
<b>Total Marks</b>	

Examiner Only	
Marks	Remark

1 A report by the Regulation and Quality Improvement Authority (RQIA) on discharge arrangements from acute hospitals stated that: “Discharge from hospital should be a process and not an isolated event (DOH 2003). It should involve the development and implementation of a plan to facilitate the transfer of an individual from hospital to an appropriate setting. The individual concerned and their carer(s) should be involved at all stages, and kept fully informed by regular reviews and updates of the care plan.”

© RQIA - <https://rqia.org.uk/RQIA/files/f6/f62f6f24-2b4c-4608-ade5-9747c5d48d3e.pdf>

(a) Explain **two** ways reablement differs from traditional home care.

1. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [2]

2. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [2]

(b) Home care workers employed by private providers are often the main practitioners involved in providing daily support to vulnerable service users. Explain **two** ways private providers may be funded.

1. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [2]

2. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [2]



(d) A GP plays a vital role in supporting patients on their return home from hospital. Describe **two** ways the GP may support a patient who has come home from hospital.

1. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [3]

2. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [3]

Examiner Only	
Marks	Remark

(e) It is essential that health and social care staff follow the content of the confidentiality policy of the organisations they work for. Describe **three** ways health and social care staff could do this when caring for people in their own home.

1. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [3]

2. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [3]

3. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [3]

Examiner Only	
Marks	Remark

2 Karl, aged 48, has suffered from multiple sclerosis for 10 years and his health has deteriorated rapidly during this time. He was recently admitted to hospital due to a serious relapse in his condition. Karl has carers three times a day and his care package was restarted on his return home. Karl's wife Emma is having difficulty coping with the pressures of caring and also bringing up two adolescent sons.

(a) Name **three** practitioners who may have offered care to Karl while he was in hospital.

Practitioner 1

\_\_\_\_\_ [1]

Practitioner 2

\_\_\_\_\_ [1]

Practitioner 3

\_\_\_\_\_ [1]

(b) Explain what is meant by the following:

Disability

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

Concept of need

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

Examiner Only

Marks Remark



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[9]

Examiner Only	
Marks	Remark



(d) As an informal carer, explain **three** ways Emma may support her husband Karl when he returns home.

1. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

2. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

3. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

Examiner Only	
Marks	Remark

(e) Examine **three** ways the Carers and Direct Payments Act can support Karl as the service user and **three** ways it can support Emma as the carer.

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Examiner Only	
Marks	Remark





3 Phyllis was diagnosed with breast cancer three months ago. She has undergone surgery and now attends hospital for chemotherapy. As Phyllis lives alone she has decided to employ a private home care worker to help her meet her needs. She has also asked for her care plan to be reviewed as she feels she is not getting enough help.

(a) Describe **three** ways a home care worker might support Phyllis.

1. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [3]

2. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [3]

3. \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ [3]

Examiner Only	
Marks	Remark

(b) A Macmillan nurse has advocated on Phyllis's behalf. Discuss how an advocate might support service users such as Phyllis.

Lined writing area with 25 horizontal lines for providing an answer to the question.

[6]

Examiner Only	
Marks	Remark

(c) Explain **two** ways voluntary providers may be funded.

1. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ [2]

2. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ [2]

Examiner Only	
Marks	Remark

(d) Discuss **three** strengths and **three** weaknesses of voluntary providers providing care for service users such as Phyllis.

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Examiner Only	
Marks	Remark





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**THIS IS THE END OF THE QUESTION PAPER**

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